

Basic troubleshooting & tips

1. The SWINGiT holds the controller in by maintaining friction in the cup, and the wrist strap is secured as a final failsafe should it come loose during use. It is important to maintain that friction. You can do so by wiping the controllers down so they are clean before use, and during use regularly pushing the controller back in before it comes loose.
2. If your headset/controllers use inside out tracking, you will need to keep the SWINGiT in front of you at all times for optimal tracking to prevent tracking loss. The cup can be rotated along its axis +/- 90 degrees to assist with maintaining tracking. This may take some practice but you will get a feel for where you can have it and where you can't.
3. If you are using Meta Quest 3, it is recommended to disable hand tracking during use.
4. If you have difficulty securing your controller and keeping it in the cup, even after wiping it down etc. try this method from community member Likon:





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