

Getting Started

Getting Started (no ProStraps):

1. After unboxing, the first thing you need to do is get the mag cup. The mag cup will be in its own bubble wrap bag, or already on the Starter depending on the controller brand you ordered. If already on the Starter, you can grab the cup firmly, and remove by using a doorknob twist motion. **Please note: only the left cup is magnetic.**
2. On each cup will be writing to indicate if it is for the left or right controller. Underneath the left cup, where you see the magnet, you might also see some more writing indicating which brand the cups are for (i.e. Quest 2).
3. Before putting your controllers into the cups, it is suggested to wipe down the part of the controllers that will go inside. This is to ensure optimal friction so they do not slide out easily. Next, observe the small hole in the cup. This is intended for feeding the wrist strap through, and should be facing you, or away from the trigger button on the controller. The magnet on the bottom of the left cup should be angled towards the right.
4. To install, simply start with the wrist strap and feed it through the small hole. Then push the controller into the cup until it cannot go any further. Use of excessive force is not required as it should easily go in until it hits friction, and then with a little bit of force you should be able to continue pushing in until it won't go any further. That is the point at which you should stop and it is considered installed in the cup. **Please note: if you are using Index or PSVR 2, we have videos in Website tutorials under Cup.**

Getting Started (with ProStraps):

1. All steps above apply. **Before** putting controllers into the cups you will need to install the ProStraps as shown in our [tutorials](#). Depending on your controller brand, and the state in which they were received (pre-installed vs separately) what you do may vary. But essentially, you need the bottom to be on the cup, and the top to either be connected to an insert you put inside your controller's battery cover (ProStraps Grips), or inside the cup itself (ProStraps GRips MK2 Flex for controller holder).
2. Please note for the right cup you are still replacing the nut with the ProStrap metal mounting, but instead of removing the magnet you are removing the bolt.
3. Once the ProStraps are correctly installed, you follow step 4 above.