

Getting Started

Getting Started (haptic device):

1. After unboxing, the first thing you will need to do is charge your device. It arrives on low charge and takes about 7-8 hours to charge to full. You will know it is charging by the blinking yellow/orange LED when plugged in. To charge it, use the provided cable on a PC USB port, or 500mA USB charger. Again, if you do not see a blinking yellow/orange LED when plugged in, it is not charging and you will need to try a different power source. Quest headset power adapters will not charge your haptic device, for example.

2. Once fully charged (LED behavior varies, it will either show a white LED, or when unplugging from power and turning on the device will show a white LED) you may now pair to your respective VR setup. For PC you are pairing your device to PC, and for Standalone you are pairing your device directly to your headset. If you are using a Standalone HMD on PC, you will pair to PC.

Getting Starter (ProVolver cup):

1. (note: more detailed assembly instructions available in the Tutorials Chapter) After setting your ProVolver to charge, the next thing you need to do is get the ProVolver cup. It will be in its own bubble wrap bag. For most HMD brands, a ProStrap will be included.

2. The ProStrap will need to be properly installed before inserting your controller. And your controller will need to be in the cup before attaching to the ProVolver haptic module. On the top of the ProStrap will be a filament insert intended to go inside the cup. Inside the cup near the top will be a small hole. A bump in the insert goes into that hole. The ProStrap is then held in place by the controller once inserted into the cup.

3. Before putting your controllers into the cup, it is suggested to wipe down the part of the controller that will go inside. This is to ensure optimal friction so they do not slide out easily. Next, observe the small hole in the bottom of the cup. This is intended for feeding the wrist strap through, and should be facing you, or away from the trigger button on the controller.

4. To install, simply start with the wrist strap and feed it through the small hole. Then push the controller into the cup until it cannot go any further. Use of excessive force is not required as it should easily go in until it hits friction, and then with a little bit of force you should be able to continue pushing in until it won't go any further. That is the point at which you should stop and it is considered installed in the cup. Refer to pics on the product page for how your controller should look. Please note: if you are using Index we have videos in Website tutorials under Cup.

5. With the ProStrap (if applicable) and controller correctly installed in the ProVolver cup you may now attach to the ProVolver. On one side of the ProVolver you will notice a rail mount system, like the one commonly found on rifle barrels. To attach the cup, you will need to extend the clamps and loosen the bolts to provide enough space to fit on the rail mount. We provide a small allen key for these bolts. Once loose enough, put one side on first, then you can move the other onto place. Make sure there is enough space so the top of your controller does not touch the top of the haptic module. When successful, retract the clamps and use the allen key to lock the bolts tight. Make sure there is no movement between the cup and the haptic module, and you are ready for use.

If you ordered the shoulder stock extension, wrist support, or the front extension, now is a good time to install those following our tutorials in the Tutorial Chapter.

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