

# Placing Orders

- **Where are your products shipped from?** France is the origin country for all orders. ProtubeVR ships worldwide! All European customers are charged VAT at the standard rates determined by their delivery country and paid at checkout. Any imports etc. are paid by the customer.
- **PSA: It is recommended to create an account before placing an order or during the checkout process.** This will save you time filling out information for ordering, or let you easily check important information regarding your order after it is placed such as status of your order, directly contact us for any issues or adjustments that need to be made, after sales issues, etc. To register an account go through [here](#).
- **Where else can I buy your products from?** We have some [retailers](#) in the EU and NA. Please be aware that any products purchased from our retailers are pre packaged, and therefore do not offer the amount of options or selections that buying directly from us does.
- **Any plans to sell on places like Amazon, Etsy, Aliexpress, etc.?** We have experimented selling products on Amazon in the past. In short, we are better equipped to focus on selling directly on our website, and through our retailers. The same is true for other websites. We will always be able to offer the best experience when buying directly from us.

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