

Import Duties

Do I need to pay Import duties on my order?

If your government charges import duties on incoming shipments from France you will need to pay the fee for the shipment to be cleared to enter your country. Example countries that charge this are **Canada** and **United Kingdom** (since Brexit). More information on the bottom of this [page](#).

I'm in country X how much is my Import duty?

Hard to say exactly, you can always look it up. We do not provide a list of countries or the fee amounts. Our products are described as "VR Gaming Accessory". These things are subject to change and depend on the total amount of your order.

Only US customers will be able to see in advance the duty they must pay. It is also possible to pay import duty in advance on our shop.

Isn't it misleading to not make import duties more visible?

We have no way to know that amount of import duty you must pay while importing your order. Only local Customs services will be able to help.
The products' total amount on your order will impact the final duty price.

On Our website where is the information about Customs fee and import duty?

- On the website (found at the bottom of every webpage, in the header drop down for Support, etc.): <https://www.protubevr.com/en/content/1-shipping-and-duties>
- On every product page in the expanded information drop-downs


To check the standard edition of the MagTube for Valve Index, [click here](#).

1 € 210.00 Excl. tax [ADD TO CART](#)

1 x MagTube x VRML VR gunstock for Valve Index: € 210.00
Sub total: € 210.00

- Bipod**
€ -39.00 € 31.20
- Controller mount bracket**
€ -19.00 € 15.20

PRODUCT VIDEOS :



- Pay in 3 or 4 installments without fees
- Free shipping over 100€ / \$105 USD
- 3 to 5 days Express delivery
- Worldwide shipping
- 30 days return
- Friendly support on website and Discord
- A huge community for playmates and tips
- 2 years warranty

— Where do you deliver?

ProTubeVR ships worldwide!

France is the origin country for all orders. You might be liable for Customs fees and VAT, depending on your country.

Generally, US orders do not exceed the threshold for import charges, but customers in Canada and the UK may be subject to these taxes.

Some shipping methods do not allow delivery to certain addresses, such as military bases. For APO/FPO and PO boxes, please select Eco delivery or choose another address. [Contact us if needed.](#)

- On check out when selecting a shipping method, we have a link for seeing more information regarding shipping and duties (refer to attached images).

< Continue shopping

Checkout

1 Personal Information ✓ edit

2 Addresses ✓ edit

3 Shipping Method

Shipping and duties information **HERE**



DHL Express 5D

3-5 days

Free

For APO/FPO addresses, Military bases and PO boxes, please select another address or select Eco delivery.

If you would like to add a comment about your order, please write it in the field below.

Continue

4 Payment

1 item show details

Subtotal
Shipping

€ 210.00
Free

Total (tax excl.)
Included taxes:

€ 210.00
€ 0.00



Promo code

Add

FAQ

Currency and payment methods



- Again, on check out, you must agree to terms of sales before ordering. (refer to attached images) The terms of sales are in this page:

<https://www.protubevr.com/en/content/3-terms-of-sales>

Shipping Method



DHL Express 5D 3-5 days

Free

1 item in your cart



MagTube x VRML VR
gunstock for Valve Index

€ 210.00 x1

€ 210.00

Subtotal € 210.00

Shipping Free

TOTAL (TAX INCL.) € 210.00

Included taxes: € 0.00

- Pay online (with Stripe)
- Pay by Card - 100% secure payments
- Pay with a PayPal account
- Pay by bank wire

I agree to the [terms of service](#) and will adhere to them unconditionally.

Pay with **PayPal**

- In the extensive Discord FAQ: [?faq-read-this-first-2025?](#)
- In the extensive Reddit FAQ:
[https://www.reddit.com/r/ProTubeVR/comments/1hqz5bf/faq_read_this_first_2025_editi
on/](https://www.reddit.com/r/ProTubeVR/comments/1hqz5bf/faq_read_this_first_2025_editi_on/)

