

Mounts Compatibility

VR Controller Mounts aka Cups compatibility:

- **Will your cups work with my controller cover?** Our cups are designed to be a very tight fit to hold the controller in place with friction. Specifically there is an insert layer in between the controller and the interior of the mount that achieves this friction. Anything on the controller that changes its shape where it goes into the cup will need to be removed for the cup to fit as intended. We offer ProStraps that go over the cups for multiple different HMD brands to add more comfort. **If your cover isn't very thick, it may be possible for the controller to fit when the insert is removed. But there is no guarantee, and this is not covered by warranty. Do so at your own risk. It is always better to use our cups as intended.**
- **I got a new headset do I need to buy the full product (i.e. MagTube, etc.) again?** All our products are modular and use the same modularity for all controller brands we support. Simply buy new cups for the controller brand you got and you can use your product(s) with it! For example, you buy the MagTube only once. Then you get new controller mounts to use with it. Select your HMD from [this](#) page. Make sure to get the correct configuration, typically a magnetic pair.
- **I bought one of your products already, can I buy your other products without controller mounts to save money?** Yes! For example if you already have a MagTube or Starter, we offer versions of our other products, such as the [ProTas](#), and [SWINGiT Golf Edition](#) without the controller mount (aka cup). For ProSaber you would have to DIY by buying the necessary spare parts, or repurposing your MagTube for example.
- **Can I make my Mag Cups fastened?** Yes! To do so you need to get an M4x22mm bolt. We don't sell this bolt on its own. To change, follow [this](#) video guide in reverse.
- **I have an older Meta model headset and just got a newer Meta model headset. Can I use my old cups?** The shapes of the Meta controllers for various models differ slightly and only some of them share the same cups. Pay close attention to the wording of the controller brands on our product pages. You will want the cup designed for your controller for the best experience. In addition to potentially not fitting inside your old cups exactly, causing the cups to crack and break over time, the grip angle for alignment may be different. This makes it difficult to align guns in games and use the old cups comfortably. In short, YMMV. Some people find this type of experience to be OK, and others want to pre order new cups the moment they go live. Do what makes sense for you.
- **What about headsets not currently listed? Such as Pimax Crystal, Portal, and DPVR?** Customers have reported that some of the different Quest cups seem to do pretty well for those, but we do not officially support these brands at this time and cannot guarantee proper controller fit or angle alignment. If you would like further information reach out to us through [support](#).
- **Can I use the PSVR2 charging dock with the cups on the controllers?** No, due to the shape of the cups interfering with the form fitting shape of the charging dock. However, the controllers can be charged with the cups on, as the cups do not block the charging ports. Otherwise to use with the dock you will need to remove the cups.
- **Do you have files I can 3D print my own cups from?** There are no files available for our products. You can design your own things to use with our products but our product designs are patent protected. Some such user designs can be found in our discord server channel ?build-your-own-mods but none of them replace any of our cups.

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